



ELEVATE BEYOND LIMITED

Safeguarding Children and Adults at Risk Policy

Supporting Every Step Forward

POLICY INFORMATION	
Date Issued	June 2026
Next Review	September 2026 (and annually thereafter, aligned to KCSiE update)
Reviewed by	Sulayman Cham — Founder and Director
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This policy forms part of Elevate Beyond's compliance framework. It should be read alongside the Safer Recruitment Policy, GDPR and Data Protection Policy, and Candidate Code of Conduct.

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1. About This Policy

This document sets out how Elevate Beyond Limited approaches safeguarding in everything it does. It applies to everyone who acts on behalf of the organisation. Including any internal staff, placed candidates, tutors, mentors and contractors. It is not a formality. It is a working document that shapes our decisions, our processes and our standards every day.

This policy will be reviewed annually as a minimum and immediately following any significant change to statutory guidance, particularly the annual update to Keeping Children Safe in Education which takes effect each September. All candidates placed by Elevate Beyond are required to confirm in writing that they have read and understood this policy before beginning any placement.

Non-compliance with this policy is taken seriously. Depending on the nature of the breach, consequences may include suspension from placement, termination of contract and referral to the Local Authority Designated Officer (LADO) or the Disclosure and Barring Service (DBS).

2. Who We Are and Why Safeguarding Matters to Us

Elevate Beyond Limited is a specialist SEMH and Alternative Provision recruitment agency based in Greater Manchester. We connect tutors, teachers, teaching assistants, learning mentors, HLTAs, LSAs and youth workers with pupil referral units, AP academies, specialist SEND schools and local authority commissioned provisions across Greater Manchester and other areas.

Our founder, Sulayman Cham, is a qualified Social Worker registered with Social Work England, with nearly a decade of frontline statutory experience across Manchester and Salford City Councils. That background includes child protection, EHCP processes, safeguarding referrals and direct work with some of the most complex and vulnerable young people in the region. Safeguarding is not a compliance exercise for Elevate Beyond, it is the professional foundation on which this business was built.

Every young person in an SEMH or AP setting has a story. Many have experienced trauma, neglect, exclusion or harm. The professionals we place are working with those young people at their most vulnerable. We take that responsibility seriously and we expect everyone who works with us to do the same.

3. Our Safeguarding Commitments

Elevate Beyond Limited commits to the following standards across everything it does:

- We will never place a candidate who poses a known or suspected risk to children or vulnerable adults.
- We will ensure that every candidate placed by us has completed our full seven-step compliance process before any placement begins, without exception.
- We will maintain a Single Central Record for all registered candidates, which is available to commissioning bodies on request.
- We will ensure that all candidates understand their safeguarding responsibilities before they enter any setting.
- We will respond to every safeguarding concern raised through our agency promptly, professionally and in line with statutory guidance.
- We will refer any concern about a candidate's conduct or suitability to the appropriate authorities without delay, including the DBS, LADO or children's social care where required.
- We will review this policy annually and update it within 30 days of any change to the statutory guidance on which it is based.
- We will be transparent with clients about our compliance processes and will not misrepresent the status of any candidate's checks.
- We will maintain confidential records of all safeguarding matters in line with our GDPR and Data Protection Policy.

4. Legislation and Statutory Guidance

This policy is grounded in and compliant with the following legislation and guidance. All candidates are expected to be familiar with the key documents relevant to their role:

- Keeping Children Safe in Education 2025 (Department for Education) — the primary statutory framework for all candidates working in or with educational settings
- Working Together to Safeguard Children 2023 (HM Government)
- The Children Act 1989 and The Children Act 2004
- The Care Act 2014 — governing the safeguarding of adults at risk
- Care and Support Statutory Guidance 2023 (Department of Health and Social Care)
- The Mental Capacity Act 2005
- Information Sharing: Advice for Practitioners 2018 (HM Government)
- Rehabilitation of Offenders Act 1974
- Counter Terrorism and Security Act 2015 — including the Prevent Duty
- Modern Slavery Act 2015
- Human Rights Act 1998
- Guidance for Safer Working Practice for those working with Children and Young People in Education Settings 2022 (Safer Recruitment Consortium)
- Mandatory Reporting of Female Genital Mutilation (Home Office 2016)
- Local Safeguarding Partnership arrangements across Greater Manchester

5. Designated Safeguarding Lead

Elevate Beyond Limited's Designated Safeguarding Lead (DSL) is responsible for the management of all safeguarding matters within the organisation. The DSL is the first point of contact for any safeguarding concern raised by a candidate, client, or third party.

Designated Safeguarding Lead

Name: Sulayman Cham — Founder and Director

Qualification: Qualified Social Worker | Social Work England Registered

Training: DSL Level 3 — High Speed Training, City & Guilds Assured (June 2026, Cert: T-5007908-5941989)

Safer Recruitment in Education — High Speed Training, City & Guilds Assured (June 2026, Cert: T-5007908-5941990)

Phone: 01615248467

Email: info@elevate-beyond.co.uk

Where the DSL is unavailable and a safeguarding concern requires immediate action, candidates should follow the emergency procedure in Section 12 of this policy and contact the relevant statutory agencies directly. Any such action must be reported to the DSL as soon as they are available.

Responsibilities of the DSL

The DSL at Elevate Beyond Limited is responsible for:

- Receiving, assessing and responding to all safeguarding concerns raised by candidates or clients in connection with a placement.
- Maintaining accurate, confidential records of all concerns, referrals and outcomes. Stored securely in line with our GDPR policy.
- Making referrals to children's social care, adult social care, the police, the LADO or the DBS where the threshold is met.
- Liaising with the DSLs of client settings where a concern arises during a placement.
- Ensuring all candidates understand their safeguarding obligations before commencing a placement.
- Reviewing this policy annually and updating it in line with legislative changes.
- Keeping the organisation's safeguarding knowledge current, including completing refresher training every two years as a minimum.

6. Key Definitions

Child

Under the Children Act 1989, a child is any person under the age of 18. This applies regardless of whether the young person is in education, employment or living independently. All candidates placed by Elevate Beyond in educational settings should treat every young person under 18 as a child for the purposes of this policy.

Adult at Risk

The Care Act 2014 defines an adult at risk as someone who is 18 or over, has care and support needs, is experiencing or at risk of abuse or neglect, and because of those needs is unable to protect

themselves from harm. Some of the young people in post-16 provisions and sixth form settings placed by Elevate Beyond may fall within this definition.

Abuse and Neglect

Abuse is any action or deliberate failure to act that causes harm to a child or adult at risk. Harm may be physical, emotional, sexual, or financial in nature. It may be caused by an individual known to the child, a professional, or another young person. Neglect is the persistent failure to meet a person's basic needs in a way that seriously affects their health or development.

Regulated Activity

Regulated activity means any work that involves close or unsupervised contact with children. All placements made by Elevate Beyond Limited involve regulated activity. This is why every candidate must complete an Enhanced DBS check with children's barred list before any placement begins.

7. Forms of Abuse — Children

Candidates placed in SEMH and AP settings are more likely than most education professionals to encounter young people who have experienced or are currently experiencing abuse. Professional curiosity is the habit of noticing and questioning rather than accepting surface explanations and is essential. The following forms of abuse are defined in Working Together to Safeguard Children 2023:

Physical Abuse

Any deliberate act that causes physical harm to a child. This includes hitting, shaking, throwing, burning or restraining in ways that are not appropriate. Candidates should be alert to unexplained injuries, bruising or a child's fearful reaction to physical contact.

Emotional Abuse

Sustained emotional maltreatment that damages a child's development and sense of self. This may include persistent criticism, threats, humiliation or being made to feel worthless. Emotional abuse is present in all other forms of abuse. Candidates in SEMH settings should be particularly alert to this given the overlap with mental health presentations.

Sexual Abuse

Forcing or coercing a child to take part in sexual activity, whether physical or non-physical which includes exposure to sexual imagery or grooming behaviour. Sexual abuse can occur online. It is not exclusively committed by adults, it could be child-on-child sexual abuse must also be taken seriously and reported in the same way.

Neglect

The ongoing failure to meet a child's basic needs whether physical, educational, emotional or medical. In SEMH and AP settings, signs of neglect may include consistent hunger, poor hygiene, frequent absences or a child disclosing that they are left alone for significant periods.

Child Sexual Exploitation (CSE)

CSE occurs when a young person is manipulated or coerced into sexual activity in exchange for something they want or need such as money, food, affection or status. It may appear consensual but

is always abusive. Candidates should be aware of indicators including a young person having unexplained gifts, older associates or being evasive about their whereabouts outside school.

Child Criminal Exploitation (CCE)

CCE involves the manipulation of a young person into criminal activity, most commonly county lines drug trafficking, theft or carrying weapons. Young people in PRUs and AP settings are statistically more vulnerable to CCE due to existing exclusion from mainstream education. Candidates should be alert to unexplained absences, references to debts or signs of gang affiliation.

Female Genital Mutilation (FGM)

FGM refers to any procedure involving the partial or total removal of or injury to female genitalia for non-medical reasons. It is a criminal offence and a form of child abuse. Mandatory reporting to the police applies where a candidate discovers or suspects FGM has occurred. Any concern must be reported to the host setting's DSL and Elevate Beyond DSL immediately.

Radicalisation and the Prevent Duty

Candidates have a duty under the Counter Terrorism and Security Act 2015 to remain alert to signs that a young person may be at risk of radicalisation. This includes expressing extremist views, becoming increasingly secretive, or associating with individuals linked to extremist groups. Concerns should be reported to the host setting's DSL and Elevate Beyond DSL, who will refer to the Channel programme if appropriate.

Child on Child Abuse

Children can and do abuse other children. This includes bullying, physical violence, sexual harassment and online abuse. Candidates must not minimise or dismiss reports of peer-on-peer abuse. All such concerns should be reported to the host setting's DSL and to the Elevate Beyond DSL without delay.

8. Safeguarding Children with SEMH and SEND Needs

Elevate Beyond Limited works exclusively within SEMH and specialist SEND provision. This makes the content of this section central to our daily operations, not peripheral to them.

Children with SEMH needs and disabilities are statistically more likely to experience abuse than their peers. There are a number of reasons for this that candidates must understand and hold in mind during every placement:

- Behaviour that could indicate abuse such as withdrawal, aggression, or self-harm may be misattributed to the child's diagnosis rather than explored as a potential indicator of harm. Candidates must always consider safeguarding alongside clinical or educational explanations.
- Many children in SEMH settings have experienced trauma, disrupted attachment and inconsistent care. This makes them less likely to disclose abuse and more likely to present distress through behaviour rather than words.
- Children with communication difficulties may not be able to articulate what is happening to them. Candidates working with non-verbal or minimally verbal young people must be especially observant and must not allow communication barriers to reduce their vigilance.

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- Young people with SEND may rely on multiple adults for intimate care or personal support, which can increase the opportunity for abuse and reduce the young person's ability to distinguish appropriate from inappropriate contact.
 - Children in AP and PRU settings are more likely to have been previously known to children's social care and more likely to be at risk of CSE, CCE and exploitation outside school.

Candidates placed in SEMH settings by Elevate Beyond are expected to apply heightened professional curiosity at all times. If something does not feel right, it should be reported regardless of whether it meets an obvious threshold. The DSL is available to discuss any concern, however small.

9. Children Missing Education

Local authorities have a statutory duty to identify and re-engage children who are missing from education. Candidates placed in school-based or community SEMH settings may become aware of a young person who has stopped attending or cannot be accounted for.

Where a candidate has concerns about a young person's attendance or whereabouts, they should raise this immediately with the DSL of the host setting and with the Elevate Beyond DSL. Children missing from education can be an indicator of a wide range of safeguarding risks including abuse, exploitation and neglect. It should never be treated as an administrative matter alone.

10. Early Help

Early help means providing support to a child or family before a problem escalates to the point of requiring statutory intervention. Candidates placed by Elevate Beyond are often among the first professionals to build a trusting relationship with a young person — which makes them well placed to identify early help needs.

Candidates should be particularly alert to early help indicators in children who:

- Have unmet SEND needs or are awaiting EHCP assessment.
- Are showing signs of being drawn into anti-social behaviour, county lines or gang-related activity.
- Have significant or repeated periods of absence from education.
- Are living in households affected by domestic abuse, substance misuse or parental mental health difficulties.
- Have had multiple school exclusions or placement breakdowns.
- Are in the care system or are care leavers.
- Are at risk of exploitation, radicalisation or forced marriage.

Early help concerns should be raised with the host setting's DSL and Elevate Beyond DSL, who will liaise with the relevant local authority team as appropriate. Candidates should not attempt to manage early help concerns alone or without escalation.

11. Forms of Abuse — Adults at Risk

Some placements made by Elevate Beyond involve settings that include young people aged 16 and over, or post-16 provision. In these contexts, the Care Act 2014 framework for adults at risk may apply alongside the Children Act framework. The following forms of adult abuse should be understood by all candidates:

Physical Abuse

Any act of force that causes pain, injury or distress including inappropriate use of restraint or medication.

Psychological Abuse

Sustained behaviour intended to control, humiliate, isolate or threaten a person. Includes coercive control, verbal abuse and cyberbullying.

Sexual Abuse

Any sexual act carried out without the informed consent of the individual or where the individual lacks capacity to consent.

Financial Abuse

Theft, fraud, or coercion in relation to an individual's financial affairs, including misuse of benefits or property.

Modern Slavery

Encompasses human trafficking, forced labour and domestic servitude. Candidates should be alert to indicators including individuals who appear controlled, are unable to speak freely or who show signs of physical abuse.

Discriminatory Abuse

Abuse motivated by prejudice relating to race, gender, disability, age, religion or sexual orientation.

Neglect and Omission

The failure to provide appropriate care, medication or access to services, whether deliberately or through carelessness.

Domestic Abuse

A pattern of coercive, controlling or violent behaviour between intimate partners or family members. Candidates may encounter young people or adults in settings who are experiencing domestic abuse in the home.

12. How to Report a Safeguarding Concern

Every candidate placed by Elevate Beyond has a personal responsibility to report any safeguarding concern however small or uncertain it may feel. The threshold for reporting to the DSL is low. You do not need to be certain that abuse has occurred. If something has made you concerned, that is enough.

If a child is in immediate danger

Call 999 immediately. Do not wait for instructions from any manager or DSL.

Contact your local MASH team. Then notify the Elevate Beyond DSL as soon as it is safe to do so.

Elevate Beyond DSL: Sulayman Cham — 01615248467 — info@elevate-beyond.co.uk

The Reporting Process

For concerns that do not require an immediate 999 response, the following process applies:

1. If a young person discloses something to you, respond calmly. Listen without interrupting. Do not promise confidentiality but reassure the young person that you are there to help them.
2. Do not attempt to investigate or ask leading questions. Your role is to receive information and escalate it, not to establish facts.
3. Contact the Elevate Beyond DSL by phone as soon as possible. If the concern arises during a placement, also notify the host setting's DSL in line with their own procedures.
4. Write a factual account of what you observed, heard or were told. Including dates, times and the exact words used as far as you can recall them. This record must be completed on the same day as the concern arises. It must contain only facts, not opinion or interpretation.
5. Submit this written record to the Elevate Beyond DSL. The DSL will take responsibility for all further action, including referral to statutory agencies where required.
6. Maintain confidentiality. Do not discuss the concern with colleagues, other candidates or anyone other than the Elevate Beyond DSL and the relevant host setting DSL.
7. Co-operate fully with any investigation by statutory agencies. You may be asked to provide a written statement or to speak with a social worker or police officer. This is a professional expectation, not an optional request.

13. Low Level Concerns

Not every safeguarding matter presents as an obvious incident. Often the first signs that something is wrong are small, ambiguous and easy to explain away. At Elevate Beyond Limited, we actively encourage candidates to report low level concerns because patterns of minor behaviour when viewed together, can reveal a significant and developing risk.

What is a Low Level Concern?

A low level concern is any behaviour by a professional working with children that feels slightly off, even if it does not clearly cross a line. This might include:

- A candidate being overly familiar with a young person in a way that feels uncomfortable.
- Behaviour that does not technically breach the code of conduct but that you would not want a manager to observe.
- A pattern of bending the rules in small ways that individually seem trivial.
- Spending time alone with a young person in ways that fall outside the setting's safer working guidelines.
- Making comments about a young person's appearance or personal life that feel inappropriate.

Low level concerns should be reported to the Elevate Beyond DSL in writing as factually as possible, within 24 hours. The DSL will log the concern, review it in context, and determine whether it requires further action or monitoring. Reporting a low level concern does not automatically result in disciplinary action. It is a professional act that protects both children and the candidates working with them.

Escalation

Where low level concerns form a pattern, or where a new concern suggests that earlier behaviour may have been more serious than it appeared, the DSL will escalate to a formal safeguarding concern and take appropriate action which may include referral to the LADO.

14. Mental Health and Safeguarding

Mental health and safeguarding are closely connected in SEMH settings. A young person whose mental health is deteriorating may be experiencing abuse, neglect or exploitation or may be at risk of harming themselves. Candidates placed by Elevate Beyond in SEMH provisions are more likely than most education workers to encounter young people in acute mental health distress.

Mental health concerns are not a reason to delay or avoid a safeguarding referral. If a candidate believes that a young person's mental health presentation may be linked to abuse, exploitation, or another safeguarding issue, this must be reported to the host setting's DSL and Elevate Beyond DSL immediately alongside any existing concerns about the young person's mental health.

Candidates should not attempt to provide therapeutic or clinical intervention. Their role is to remain calm, maintain a safe and consistent presence and ensure that concerns are escalated to the right professionals without delay.

15. Our Recruitment and Vetting Process

Elevate Beyond Limited operates a rigorous, seven-step compliance process for every candidate before they are presented to any client. This process is non-negotiable. No candidate will be placed until every check is complete and recorded on the Single Central Record.

The Seven-Step Compliance Process

8. Enhanced DBS check with children's barred list. The certificate must be clear before any placement begins.
9. DBS Update Service registration. All candidates are required to join the DBS Update Service, enabling Elevate Beyond to verify the ongoing status of their certificate at any time.
10. Two professional references, at least one from a setting involving direct work with children. References are verified by telephone, written references alone are not sufficient.
11. Right to work in the UK. Relevant documentation is requested and inspected whilst copies are retained in accordance with GDPR requirements.
12. Online and social media check, conducted in line with KCSiE safer recruitment guidance.
13. Prohibition from teaching check via the Teacher Services system, for all candidates holding QTS or QTLS.
14. Signed Candidate Agreement, confirming the candidate's understanding of and commitment to Elevate Beyond's safeguarding obligations, code of conduct, and data protection requirements.

Where a candidate has lived or worked outside the United Kingdom in the past five years, additional overseas checks will be sought in line with KCSiE guidance before any placement proceeds.

All compliance records are maintained on the Elevate Beyond Single Central Record and are available to client settings and commissioning bodies on request.

16. DBS Checks and the Update Service

An Enhanced DBS check with children's barred list is required for every candidate placed by Elevate Beyond Limited. This is an absolute requirement, there are no exceptions.

Where a Candidate Has an Existing DBS Certificate

Where a candidate holds a valid Enhanced DBS certificate issued by a previous employer and is subscribed to the DBS Update Service, Elevate Beyond will:

- Sight and retain a copy of the original certificate.
- Conduct an online Update Service check with the candidate's consent.
- Repeat the Update Service check annually or immediately if the candidate reports a change.
- Require a new DBS certificate where there has been a gap in service of three months or more or where the Update Service check indicates a change to the certificate.

Where a New DBS is Required

Where a candidate does not hold a current certificate or is not subscribed to the Update Service, Elevate Beyond will process a new Enhanced DBS check through uCheck before the candidate is presented to any client.

Cautions and Convictions

Where a candidate's DBS certificate discloses a caution or conviction, the DSL will conduct a risk assessment before any placement decision is made. The relevant client will be informed and their agreement sought before any placement proceeds. Elevate Beyond will never present a candidate to a client without disclosing information that is relevant to the safeguarding of children in that setting.

17. Professional Conduct and Safer Working

Every candidate placed by Elevate Beyond Limited is expected to adhere to the highest standards of professional conduct at all times. These standards protect young people, protect candidates from allegations and protect the reputation of Elevate Beyond as an agency. They are detailed in full in the Candidate Code of Conduct, which every candidate signs before their first placement.

Key expectations include:

- Maintaining professional boundaries at all times including online via social media and outside of working hours.
- Never working alone with a young person in a closed room or in circumstances that fall outside the setting's safer working guidelines.
- Using only appropriate and professional language with young people, colleagues and families.
- Never sharing personal contact details with young people or connecting with them on personal social media platforms.
- Reporting any situation however minor where professional boundaries feel at risk of being blurred, before they are.

- Seeking guidance from the host setting's DSL and Elevate Beyond DSL if uncertain whether a particular action or behaviour is appropriate.

Any breach of these standards will be treated seriously. Depending on the nature of the breach, this may result in removal from placement, termination of registration with Elevate Beyond and referral to the LADO or DBS.

18. Allegations Made Against a Candidate

Where an allegation of abuse or inappropriate behaviour is made against a candidate placed by Elevate Beyond Limited, the following process will be followed:

- The Elevate Beyond DSL will be notified immediately, whether the allegation is made by the host setting, a young person, a parent or another professional.
- The DSL will consult with the relevant Local Authority Designated Officer (LADO) before taking any action in relation to the candidate. This consultation will happen on the same working day where possible.
- The candidate will be informed of the allegation and their right to respond. Where a concern exists about the safety of young people, the candidate may be suspended from their placement while the matter is investigated. This is a neutral act and does not imply a finding of guilt.
- Elevate Beyond Limited will co-operate fully with the LADO, statutory agencies and the host setting throughout any investigation. We will not seek to manage or limit an investigation to protect the agency's commercial interests.
- Where a candidate resigns during an investigation, the investigation will continue. Resignation does not stop a referral to the DBS.
- Elevate Beyond Limited will never enter into a settlement or compromise agreement with a candidate that includes a condition preventing referral to statutory agencies. Any such agreement would be unlawful.

19. Our Duty to Refer to the DBS

Where Elevate Beyond Limited has reason to believe that a candidate has caused harm or poses a risk of harm to a child or adult at risk, we have a legal duty to make a referral to the Disclosure and Barring Service. This duty applies even if the candidate has already left the organisation or resigned before the matter came to light.

A DBS referral will be made where:

- A candidate has been removed from a placement due to safeguarding concerns.
- A candidate has resigned during an investigation into their conduct.
- There is evidence that a candidate has harmed or is likely to harm a child or adult at risk.

The DSL will complete all necessary referral documentation and will liaise with the DBS throughout the process.

20. Speaking Up — Whistleblowing

Elevate Beyond Limited expects all candidates and staff to speak up if they have concerns about the conduct of a colleague, another professional in a setting or about how a safeguarding concern is being handled. Doing so is a professional obligation, not a choice.

We understand that speaking up can feel uncomfortable, particularly when concerns relate to a colleague or manager. Elevate Beyond is committed to ensuring that anyone who raises a genuine concern in good faith will not be disadvantaged as a result. This commitment applies equally to concerns raised about Elevate Beyond itself, not just about third parties.

Whistleblowing concerns should be raised with the Elevate Beyond DSL: Sulayman Cham — info@elevate-beyond.co.uk — 01615248467. A standalone Whistleblowing Policy will be issued separately. Where a concern relates directly to the DSL, it should be referred to the most senior available person within the organisation.

Where a candidate believes that concerns raised internally have not been acted upon appropriately, they may refer the matter directly to the LADO, Ofsted or the NSPCC Whistleblowing Helpline (0800 028 0285).

21. Monitoring, Review and Accountability

Elevate Beyond Limited reviews its safeguarding practices on an ongoing basis. Specific review points include:

- Annual policy review each September, aligned to the updated Keeping Children Safe in Education guidance.
- Immediate review following any safeguarding incident involving a placed candidate.
- Annual audit of the Single Central Record to ensure all candidate compliance records are complete and up to date.
- Annual review of all low level concerns recorded during the year to identify any patterns or trends requiring a policy or practice response.

The DSL is responsible for overseeing all monitoring activity. Where the review identifies gaps in practice, training needs or policy weaknesses, these will be addressed as a priority and documented. Safeguarding is a standing agenda item in any operational review of the business.

22. Summary and Contact

Elevate Beyond Limited places specialist professionals with some of the most complex and vulnerable young people in Greater Manchester. The standards set out in this policy are not aspirational, they are the minimum we expect of everyone who works with us, every day and in every setting.

Every candidate who registers with Elevate Beyond will receive a copy of this policy as part of their welcome pack. They are required to confirm in writing that they have read and understood it before any placement begins. This confirmation is recorded on the Single Central Record.

This policy will next be reviewed in September 2026 and annually thereafter. Any significant change to the statutory framework including the annual KCSiE update will trigger an immediate review and update.

Safeguarding Contact — Elevate Beyond Limited

Designated Safeguarding Lead: Sulayman Cham

Phone: 01615248467

Email: info@elevate-beyond.co.uk

Website: www.elevate-beyond.co.uk/safeguarding

Bolton

Children's Front Door: 01204 331 500 (press option 2, Monday to Friday)

Out of hours / Emergency Duty Team: 01204 337 777

Bury

Child Safeguarding MASH Team: 0161 253 5678 (office hours)

Out of hours: 0161 253 6606

Manchester City

Children's referral: 0161 234 5001

Out of hours: 0161 234 5001 (24-hour line)

Oldham

MASH: 0161 770 7777 (Monday to Friday, 9am–5pm)

Out of hours Emergency Duty Team: 0161 770 6936

Email: child.mash@oldham.gov.uk

Rochdale

Children's referral: 0300 303 0440

Out of hours: 0300 303 8875

Salford

The Bridge (children's referrals): 0161 603 4500

Email: worriedaboutachild@salford.gov.uk

Out of hours: 0161 794 8888

Stockport

MASSH (Multi-Agency Safeguarding and Support Hub): 0161 217 6028

Out of hours Emergency Duty Team: 0161 718 2118

Tameside

Children's referrals: 0161 342 4101

Out of hours: 0161 342 2222

Trafford

Children's First Response: 0161 912 5125 (office hours)

Out of hours: 0161 912 2020

Wigan

Children First Partnership Hub: 01942 828 300 (Monday to Friday, 8.45am–5pm)

Out of hours: 01942 828 777

Police emergency: 999

Police non-emergency: 101

NSPCC helpline: 0808 800 5000
NSPCC whistleblowing: 0800 028 0285
DBS enquiries: 03000 200 190

References:

Keeping Children Safe in Education 2025: <https://www.gov.uk/government/publications/keeping-children-safe-in-education--2>

Working Together to Safeguard Children 2023: <https://www.gov.uk/government/publications/working-together-to-safeguard-children--2>

Guidance for Safer Working Practice 2022: <https://www.saferrecruitmentconsortium.org/>

Elevate Beyond Limited — Supporting Every Step Forward

Company No. 17222138 | info@elevate-beyond.co.uk | www.elevate-beyond.co.uk